

Terms and Conditions

PRODUCTS

The German Shepherd Dog Club of Victoria Incorporated provides current members with the option to renew their membership subscription via online payment of an invoice. We provide items of merchandise for sale.

PRIVACY STATEMENT

All the information you provide the GSDCV Inc is regarded as highly confidential. It is used for internal purposes only. Any information you provide will be held with the utmost care, and is collected and used by us solely to provide you with the best service possible, and for payment, accounting and club communication purposes (e.g. our newsletters). Your information is treated as strictly confidential and will not be sold, leased, disclosed, or loaned to a third party unless otherwise required by law or with your explicit consent.

For more information about privacy issues in Australia and protecting your privacy, visit the Australian Federal Privacy Commissioner's website at <http://www.privacy.gov.au>

Credit Card Information

We do not view, collect, retain or otherwise have access to your credit card or bank details. Credit card details are processed via the National Australia Bank (NAB) which offer world-class, secure, third party payment gateways. These gateways employ the latest in encryption and security technology to keep your credit card details safe. When making a payment with us you will be transferred to the gateway's secure site before submitting your credit card details.

Security Information about the NAB Transact Internet Payment Service

At the GSDCV Inc. we offer the convenience of this secure real-time authorisation and payment service. The GSDCV Inc. website has been certified by the NAB to enable us to take credit card payments over the Internet. We currently accept payment from Visa and MasterCard credit cards.

NOTE: When you click the "Pay Now" button you will be dealing directly with the NAB to make the credit card payment. Your credit card details are **not** provided to the GSDCV Inc. by NAB. At the GSDCV Inc. we do not, at any time see, keep or store your credit card details. Your transaction with NAB is secured using the industry standard Secure Socket Layer (SSL) technology. Your credit card and personal details are encrypted when transmitted over the Internet.

Customers with browsers not supporting SSL 3.0 or above encryption technology (eg. browsers with versions lower than Internet Explorer 4.0 & Netscape 4.01) are not allowed access to payment facility, as transaction details cannot be securely transmitted.

Cookies: Your browser must be capable of accepting 'cookies' and have 'cookies' enabled.

REFUNDS and RETURNS

Membership renewals: the GSDCV Inc does not refund Membership renewal payments. If you wish to alter your membership category and amount payable, please contact the membership officer at membership@gsdcv.org.au

Show or trial Entries: The GSDCV Inc. does not refund Show or Trial entry payments. No refunds will be made if a show is cancelled due to extreme weather.

Merchandise: All returns or exchanges of merchandise purchased are by prior arrangement only. Goods being returned must be in original packaging and fit for re-sale. All return freight charges are the responsibility of the purchaser unless the item is faulty or has been sent in error by us. No claims recognised after 14 days. We recommend that you use Express Post Parcel or insured Parcel Post for shipment for your own protection. This provides proof that the item was mailed if we do not receive the returned package. Send returned products to: PO Box 369 Ringwood Vic 3134

If provided, refunds will be provided in the same currency as originally billed i.e. AUD.

Delivery of Orders

Merchandise is made to order and will be dispatched as stock is available. You will be advised of the delivery and/or availability of pick up. Stock availability can cause delays.

Our standard shipping method is via Australia Post. Our minimum shipping charge is \$15.00 which includes delivery by Australia Post. Further charges are made based on value vs. weight.

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Payment Options

Select the appropriate option when completing the order or payment form online with a Mastercard or Visa credit card

Currency / Prices

All prices listed on this web site are in **Australian Dollars** and have GST included. We endeavour to keep prices displayed on this site as accurate as possible. However, prices are subject to change. If for any reason, the price displayed on this site is different from the actual price of the item or subscription, we will phone you to seek your approval of the new price before charging you.

Typographical

We shall not be responsible for any inaccuracies, typographical errors or omissions found on this web site. We reserve the right to make product information and pricing changes without notice. Specifications, features and promotions about products found on this web site are obtained from the manufacturer and may be changed by the manufacturer without our knowledge at any time. In the event that a product is listed at an incorrect price due to error in pricing, we shall have the right to refuse or cancel any orders placed for that product, even when the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, we shall issue a credit to your credit card account.

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CONTACT US

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Email: treasurer@gsdvc.org.au

If you have any concerns or feedback, please email the GSDCV at webmaster@gsdvc.org.au

The German Shepherd Dog Club of Victoria Incorporated reserves the right to modify or amend this Statement at any time.